

## SUDDHANANDA ENGINEERING & RESEARCH CENTRE

(Approved by AICTE, New Delhi, Govt. of India & Affiliated to BPUT, Govt. of Odisha)

Ref. No. : SERC/

Date:

## **Grievance Redressal Mechanism for faculty, staff and students**

System for Redressal of grievances of faculty, staff and students-

The management of the college follows an open system of administration and redressal of grievances of staff members and students with utmost attention.

Complaints and suggestion boxes are kept at respective places in the campus and also in the hostel premises.

The suggestions and complaints are carefully looked into and remedial measures undertaken time to time. Responses are also publicized through notice boards.

In case of indiscipline activities, a committee appointed by the principal enquires into the matter by calling available witnesses and there upon recommendations are made about the action to be taken by the management.

Grievances regarding the staff in terms of salary, promotions etc., are carefully looked into by the HR department in consultation with the Principal and remedial measures are being taken instantly.

The Students Class Committee meetings are held in which grievances of students are taken care of and remedial measures are being taken.

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Sudhananda Engineering
& Research Centre
Cuttact

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A designated welfare officer who looks into the welfare of the students and advice the authority for necessary improvements and rectification of the same.

The members of the constituted Committee are as follows:-

## **Committee Members:**

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Science
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Principal
Suddhananda Engineering & Research
Centre, Bhubaneswar

Prinicipal
Sudhananda Engineering
Research Centre